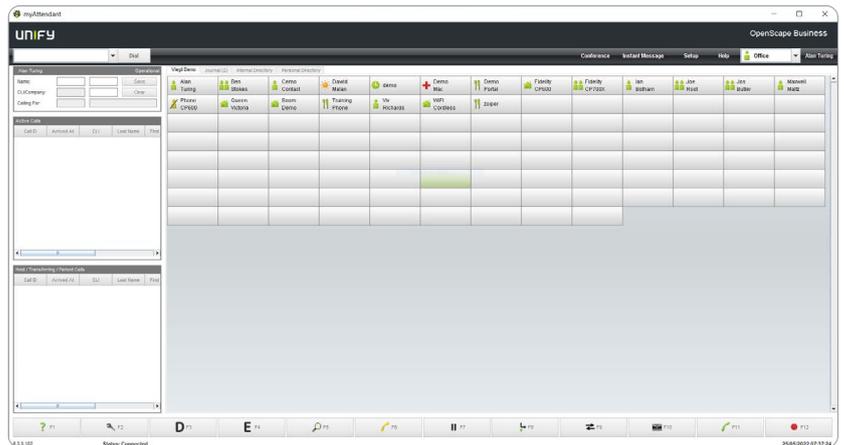




myAttendant

Operator Console

myAttendant is the perfect solution for your main reception position or inbound call handlers. Beautifully simple yet packed with extra benefits making the call handling process simple, easy, and effective.



Your operators will love the additional benefits afforded to them such as customisable screen layout and extension buttons, keyboard controls and the ability to change a user's presence. All the traditional features such as call park, transfer, and camp on are available to your receptionists. Transferring calls direct to a user's voicemail should they be busy or in a meeting is easy too.

The directory integration and search facility make the handling and transferring of your calls a joy for your busy operator.

Your operator sets the tone for your business to the outside world. Giving them myAttendant will make their job easier, more efficient, and intuitive, allowing them to deliver the exceptional welcome your business deserves.

Delivered and supported by

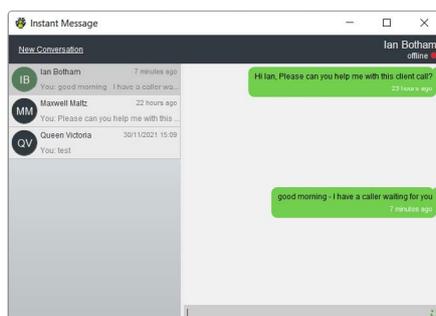
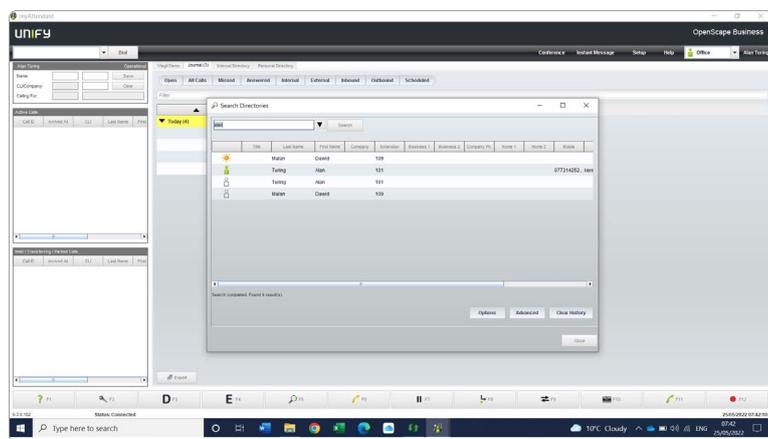




myAttendant

Operator Console

- Intuitive display & operation
- Keyboard controls
- Advanced call handling controls
- Directory Access
- User presence and voicemail controls
- Tab based user tiles
- Camp on and Call Park
- "Toast" call popup with controls
- Call journal
- Instant Messaging



Extension	Return Time	Last Name	First Name	Mobile
101		Turing	Alan	07731425205
102		Maltz	Maxwell	
103	25/05/2022 07:00:00	Victoria	Queen	
104		Botham	Ian	07903351305
105		Richards	Wiv	
106	25/05/2022 08:36:00	Root	Joe	
107	25/05/2022 08:36:00	Butler	Jos	
108	25/05/2022 08:33:00	Stokes	Ben	
109	25/05/2022 07:00:00	Malan	Dawid	
110	25/05/2022 08:36:00	Phone	Training	
111	25/05/2022 08:36:00	CP600	Phone	
115		User	Deskshare	
117	25/05/2022 07:50:00		demo	

To view myAttendant in action, visit this link:
<https://viegli.com/RFB/OPV/myAttendant.mp4>

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